

DP TRAINING



Training / Consultancy

COURSE BROCHURE

CHCSS00073–Case Management

Skill Set



CHCSS00073 Case Management Skill Set

Course Information

This skill set reflects the skill requirements for case management work in the health or community sector. This Case Management skill set is suitable for those seeking to upskill toward the role of a coordinator or case manager or to improve knowledge and skills for those already holding this position.

This skill set is to support those that already hold a Certificate III Qualification in this sector and who are an existing worker in the field to expand their skills and knowledge to provide case management within a variety of settings including Community Services, NDIS, Home Care.

Occupational titles for existing workers may include:

- Case Manager
- Coordinator
- Team Leader
- Disability Support Worker
- Client Liaison Officer
- Youth Worker

Course Duration – 224 Hours

This course is delivered via blended model which includes;

- Distance Education for four units of competency
- Practical Simulation 16 hours

RPL

- All learners will be offered the opportunity for Recognition of Prior Learning (RPL) assessment, who consider that they have and can successfully demonstrate that they have acquired through formal, non-formal and informal learning the required knowledge and skills specified in the training package. Learners may apply to have their knowledge and skills assessed via the RPL process and will be required to complete a RPL Application and the relevant RPL Assessment Kit.

Course Structure – CHCSS00073 Case Management Skill Set



In order to gain the Skill Set, 4 units of competency must be completed for this qualification.

Unit Code	Unit Name
CHCCSM004	Coordinate complex case requirements
CHCCSM005	Develop, facilitate and review all aspects of case management
CHCCS004	Assess co-existing needs
CHCCSM006	Provide case management supervision

To receive an award for this skill set Students are required to complete all units listed above as competent within a period of 6 months.

Students will be provided with all the Student training and assessment materials for each unit of competency required to complete the course.

COURSE ENTRY REQUIREMENTS

The target learner are people whom are an existing worker in the community services & health industry. The target learners and entry requirements for this course must:

- hold a Certificate III in Individual Support (or equivalent)
- be over 15 years of age, whom have finished or left secondary school
- undertake a Language, Literacy and Numeracy (LLN) Skills Indicator assessment questionnaire
- have technological skills to undertake computer/online work and have
- access to a computer and software with the following minimum specifications
 - *Microsoft Windows XP, or later, or Mac OS X or above; Microsoft Office or equivalent and Adobe Acrobat Reader/Adobe Flash Player and up to date internet browser*

ENROLMENT REQUIREMENTS

- Photo Identification (Drivers Licence or Passport)
- All Completed forms from the enrolment pack
- Unique Student Identification Number (USI)
- Completed Language, Literacy and Numeracy Skills Indicator

LOCATIONS

- Sunshine Coast
- Brisbane
- Gold Coast

FEES

*Full Fee for Service Program Fee: **\$960**

or

Funded via Investing in Skills – Higher Level Skills Funding, a Queensland Government Initiative

Please refer to <https://www.dptraining.com.au/userfiles/file/hls%2Dstudent%2Dfactsheet.pdf>

And for student contribution fees - <https://www.dptraining.com.au/individual-funding-available>

****Concessional co-contribution fee - \$15; Non-concessional co-contribution fee - \$20**

**For full fee and fee for service Assessment ONLY (RPL) deposit and payment options, please refer to Fees policy and procedure in Student handbook – <https://www.dptraining.com.au>*

***For co-contribution eligibility and payment requirements, please refer to Fees policy and procedure in Student handbook - <https://www.dptraining.com.au>*